

PRYSM iO™

USER'S MANUAL AND DECLARATION OF CONFORMITY

Truly Intelligent Wellness

TABLE OF CONTENTS

PRODUCT OVERVIEW 4

BOX CONTENTS 5

GETTING TO KNOW PRYSM iO™ 6

START YOUR PRYSM iO™ JOURNEY DOWNLOAD THE NU SKIN PRYSM iO APP 7

BEFORE YOU SCAN 8

HOW TO SCAN 9

Pro Tips 10

Your Prysm Score 12

SAFETY INSTRUCTIONS AND WARNINGS 13

MAINTENANCE 19

Cleaning Device Storage 19

Temperature, Charging, Troubleshooting 20

TECHNICAL SPECIFICATIONS AND REGULATORY INFORMATION 26

DEFINITION OF SYMBOLS 27

DECLARATIONS OF CONFORMITY 28

PRODUCT OVERVIEW

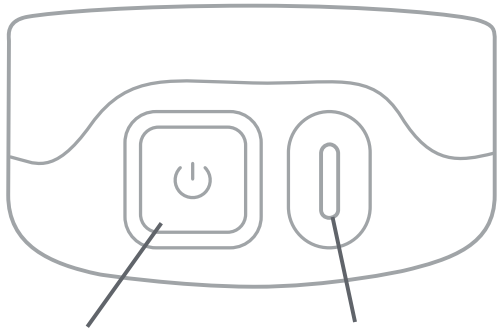
Welcome to Prysm iO™— your personal gateway to intelligent science-backed wellness. Prysm iO™ scores the carotenoid levels in your skin.

Prysm iO™ empowers you to move beyond guesswork by delivering a personalized skin carotenoid score (Prysm Score) that helps give you clearer insight into your daily wellness habits, turning your efforts into insight. This manual will guide you through everything you need to know to get the most out of your Prysm iO™—so you can stay connected to your wellness journey.

BOX CONTENTS

1. Prysm iO™ Device
2. Prysm iO™ Stand
3. Travel Case
4. Calibration Disc
5. Microfiber Cleaning Cloth
6. USB-C Charging Cable
7. Quick Start Guide

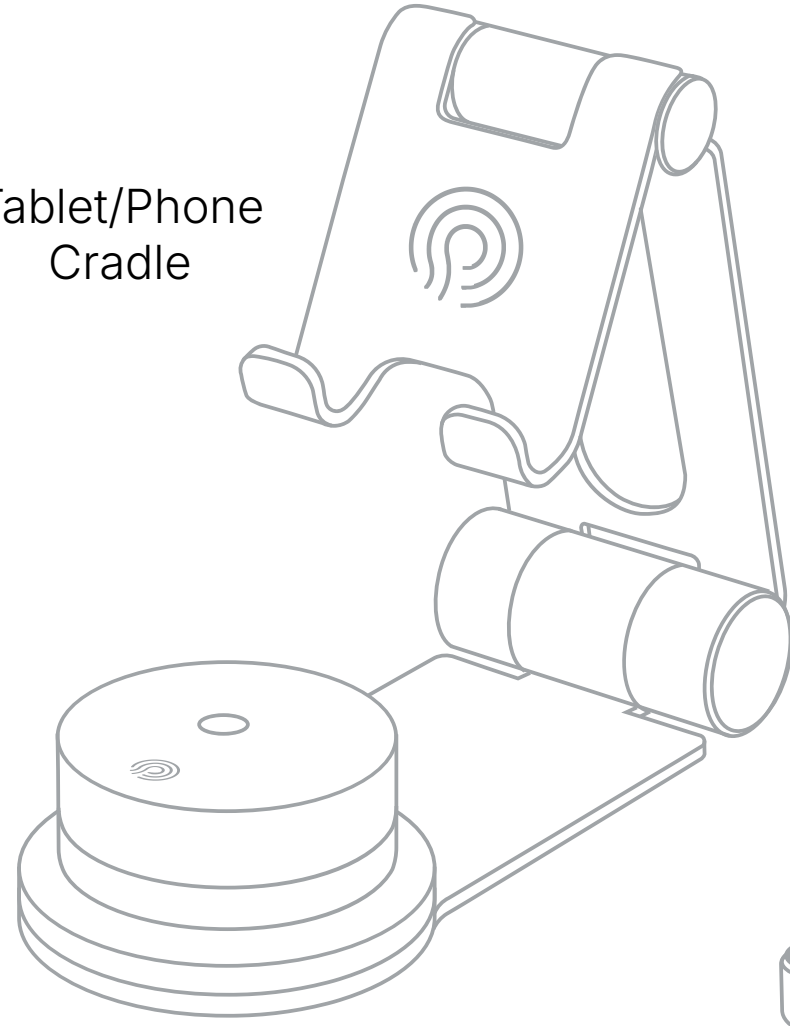
GETTING TO KNOW PRYSM iO™

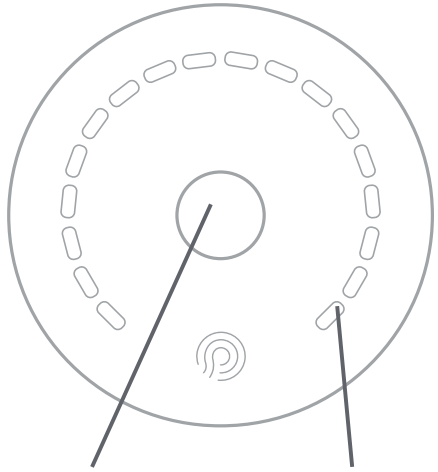


Power Button

USB-C Charging Port

Tablet/Phone Cradle





Scanning Lens

Indicator Lights

Magnetic Dock



Calibration Disc

START YOUR PRYSM iO™ JOURNEY

DOWNLOAD THE NU SKIN® Prysm iO™ APP

Before using your device, download the Nu Skin® Prysm iO™ app and follow the in-app instructions to set up and calibrate your device. This powerful pairing unlocks the entire Prysm iO™ experience. You can set up your device with ease, and unlock insights for smarter, more personalized wellness.

GET IT ON Google Play

Download on the App Store

BEFORE YOU SCAN

Before you use your Prysm iO™, you must connect and set up your device.

Step 1.

Download the Nu Skin® Prysm iO™ app.

Step 2.

Power on your device, the indicator lights will flash white indicating you need to follow the in-app instructions to connect and set up your device.

Step 3.

Follow the in-app instructions to calibrate your device using the provided calibration disc.

HOW TO SCAN

Before use, ensure the Prysm iO™ device is charged. For charging instructions see page X.

Step 1.

Turn on the device by pressing the power button. A red light in the center of the device will flash, indicating that the device is ready to scan.

Step 2.

Place your index finger pad on the device to cover the entire lens. The scan will start automatically.

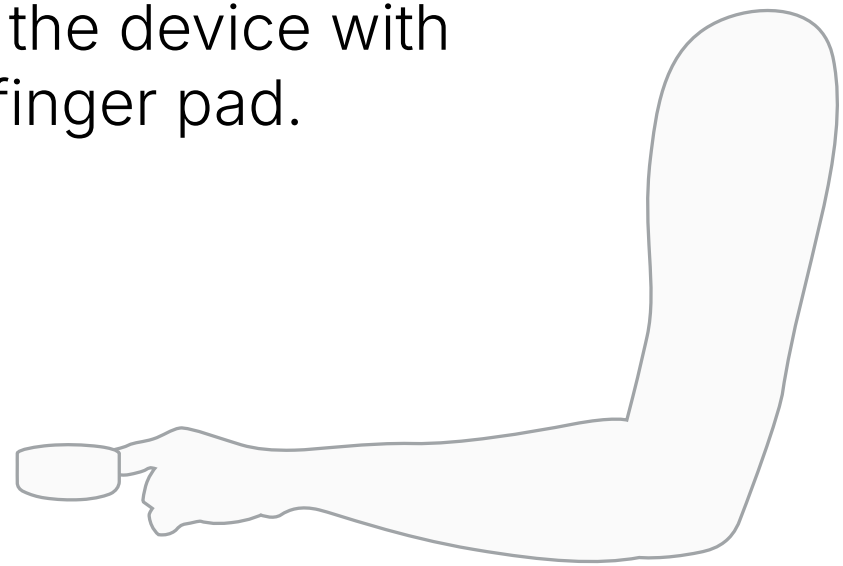
Note: Be sure to not remove your finger from the lens during the scan.

Pro Tips



Pro Tip 1:

Try to cover the lens of the device with the center part of your finger pad.



Pro Tip 2:

To avoid moving during the scan, rest your arm on a flat surface.

Step 3.

The indicator lights will circle during the scan.

When it’s done, a single flashing light will blink to indicate your score.

Step 4.

The indicator lights will display your color score for a few seconds before turning off. The device is now ready to perform another scan.

Note: If a new scan is not initiated within 1 minute, the device will automatically turn off.

Your Prysm Score

Prysm Score reflects the carotenoid levels in your skin. The device provides a color-based score, and when it's connected to the Nu Skin® Prysm iO™ app, displays your corresponding numerical value.

Red indicates a lower skin carotenoid level



Purple indicates a higher skin carotenoid level

SAFETY INSTRUCTIONS AND WARNINGS

- The device is for use by adults above 18 years old. It is not intended for use by persons with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance. Cleaning and user maintenance shall not be done by children. Use this device only as instructed in approved Nu Skin® training materials.
- Avoid looking directly into the device lens when it is performing a scan.
- Do not attempt to replace the battery or open the device.

- Never operate the device if it appears to have been damaged.
- Keep out of reach of pets.
- This device is intended for indoor use only; do not operate or expose it to outdoor conditions.
- The device should be charged indoors and in well ventilated, dry locations.
- Do not leave the device charging for more than an hour after the battery is fully charged. The battery includes systems to avoid overheating but overcharging may reduce battery life over time.
- Do not crush, drop, or damage the device.
- Do not allow the device to come into contact with water or other liquids.

- Prysm iO™ contains a rechargeable lithium-ion battery that is not replaceable. To prevent the possibility of injury, do not expose device to heat. Do not store near a heat source such as a radiator, fire, or heating vent. Do not leave in a hot vehicle, or store in excessively hot locations. Do not leave this device in a cold or freezing environment. Check with your carrier before shipping or flying with this device.
- Use the device only to scan your fingertip. Do not attempt to scan other body parts or objects.

WARNING: The Prysm iO™ device is charged using a type-C USB cable with certified USB-enabled adapter. Only use a good-quality type-C USB cable with the following ratings: 5V 1A.

Ideal device storage and charging is to occur at room temperature, between 20 °C and 25 °C (68 °F to 77 °F).

PRECAUTIONS

- Keep the device and charger cable out of reach of children.
- Periodically inspect for damage, never operate the device if it appears to be damaged or broken to avoid injuries.
- Use only as directed on healthy skin. Do not use if you have open sores, wounds, or rashes, are prone to pityriasis rosea, or if you have problematic or overly sensitive skin on your fingers.
- Do not use while driving, operating machinery, or engaging in any activity where a scan can put you at risk of injury.

- Do not use harsh chemicals or abrasives on your device.
- Do not operate while bathing or showering. Do not submerge your device in water.
- Do not place or store your device where it may fall or be pulled into water.
- Do not modify the device in any way.

Prysm iO™ uses radio signals to connect to wireless networks and Prysm iO™ contains magnets that emit electromagnetic fields. Such emissions may negatively affect the operation of other electronic equipment or interfere with medical devices. Contact your physician and medical device manufacturer for information about whether you need to maintain a safe distance of separation between your medical device and Prysm iO™ or the magnetic stand.

Best Practices for Accurate Scans

- Prysm iO™ should be on a flat, level surface when scanning.
- Make sure your finger is clean and dry before scanning.
- Place the center of the pad of the finger as close to the center of the scanning lens as possible.
- Make sure your finger fully covers the lens to block any external light during the scan.
- Avoid moving during the scan.

MAINTENANCE

To keep your Prysm iO™ device working properly, follow these important instructions.

Cleaning the Device

Use the microfiber cloth provided to clean your device after each scan.The glass window should always be kept free from any particles, residue, or smudges.

If additional cleaning is needed, wipe with 70% isopropyl alcohol on a soft piece of cloth or lens grade paper. Do not submerge the device in liquid or put under running water. Avoid harsh or abrasive cleaning products that could damage the device.

Storage

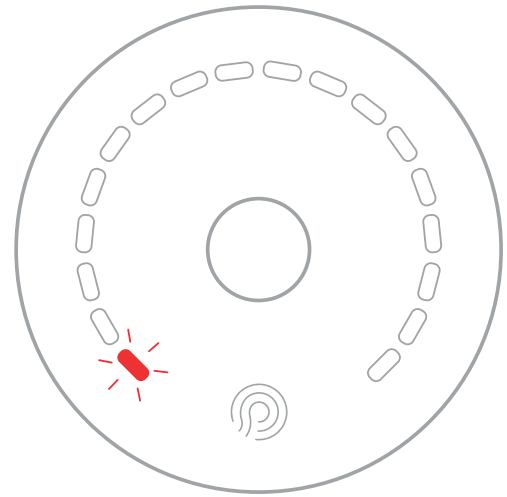
Store your device in the included travel case or a safe location to keep it protected and in optimal condition. Improper storage may damage the scanning lens.

Temperature

Only operate and charge the device in a cool, dry place between 20 °C to 25 °C (68 °F to 77 °F). Only store the device in environments between 10 °C to 27 °C (50 °F to 80 °F).

Charging

When the device battery is low, the first red indicator light will flash three times. Before charging, make sure the device and charger are completely dry. Do not charge anywhere the device can come into contact with a liquid.



Plug the provided cable into an adapter and then into a wall outlet. Then plug the other end of the cable into the device USB-C port.



Caution: To preserve battery life, do not leave your device plugged in after it's fully charged. Continuous charging may degrade the battery over time. Only use the provided Prysm iO™ charging cable and a certified (IEC/EN 62368-1) USB-C enabled adapter.

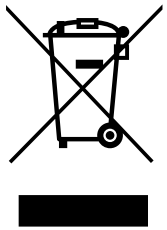
Troubleshooting

For Prysm iO™ troubleshooting, visit: getprysmio.com/support

Servicing

Do not attempt to repair your device yourself. This will void any warranty. There are no user-serviceable parts inside. Please see warranty section for service.

Device and Battery Disposal



You must dispose of the Prysm iO™ device properly according to local laws and regulations. The device contains electronic components and a lithium-ion battery, which requires separate disposal from household waste. When the device reaches the end of its life, contact your local waste management department to learn about proper disposal and recycling options for electronics with lithium batteries for your area.

REPLACEMENT AND WARRANTY INFORMATION

Nu Skin® guarantees your device to be free from defects in materials and workmanship for a period of two years from the original date of delivery to you. This warranty does not cover damage to the product as a result of misuse or accident. If the product becomes defective within the two-year warranty period, please call your local Nu Skin® Support to arrange for a repair or replacement. You may be required to present a formal sales receipt showing the delivery date. Nu Skin® reserves the right to inspect the device. This warranty does not affect your statutory rights in law specific to the country of purchase, such rights remain protected. This warranty is valid in Austria, Belgium, Czech Republic, Denmark, Finland, France, Germany, Hungary, Iceland, Ireland, Italy, Luxembourg, Norway, Poland, Portugal, Romania, Slovakia, South Africa, Spain, Sweden, Switzerland, The Netherlands, and the United Kingdom.

For information about how Nu Skin® collects, uses and shares personal data, please visit: https://legal.nuskin.com/privacy.html

and for information about how Nu Skin® collects and uses consumer health data, please visit: https://legal.nuskin.com/privacy.html#consumer-health-data-privacy-policy

The App Store and Apple logo are trademarks of Apple, Inc. registered in the US and other markets. Google Play is a trademark of Google LLC.

Important Notice: Prysm iO™ is not a medical device and should not be used as a substitute for professional medical guidance. It is not intended to diagnose, cure, mitigate, treat, or prevent any disease or medical condition, or to affect the structure and function of any part of the body. Always consult your healthcare provider before making decisions related to your health or wellness. If you believe that Prysm iO™ or the stand may be interfering with a medical device, discontinue use immediately and contact your healthcare professional.

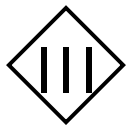
TECHNICAL SPECIFICATIONS AND REGULATORY INFORMATION

Radio Type	Description	Transmitter Frequency (MHz)	Maximum Radiated Power EIRP
Bluetooth	Low Energy	2402 – 2480	1.72dBm

Prysm iO™ Device Model: PD1R

Input: 5V ⎓ 1A, 5W

Battery: Lithium-ion battery 3.7V 360mAh

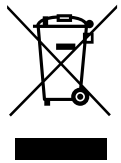
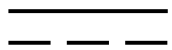
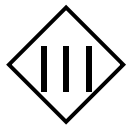
 Ingress Protection (IP) Rating: IP54

Protected against limited dust ingress and water splashes from any direction.

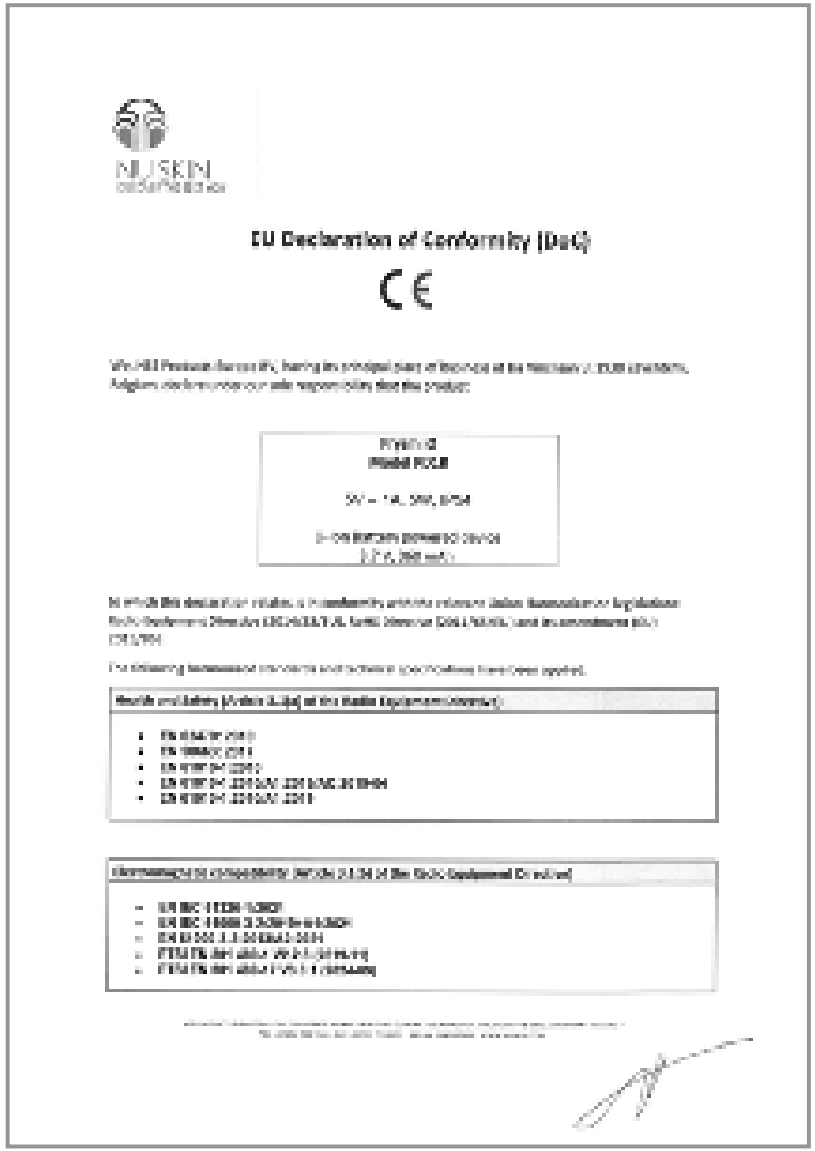
Relative humidity: 10~95% RH

Intended for indoor use only. Maximum operating altitude: 2000 meters.

DEFINITION OF SYMBOLS

	Dispose of Batteries Properly for Your Area
	Direct Current
	Class III Protection Against Electric Shock
	Keep Dry
	Read Manual Before Use

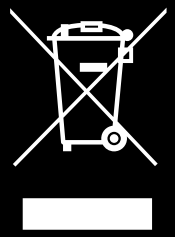
DECLARATIONS OF CONFORMITY



EU Declaration of Conformity (DoC)

CE











PRYSM iO™

NSE Products Europe BV, Da Vincilaan 9, 1930 Zaventem, Belgium

Imported by:

UK Nu Skin United Kingdom LTD, 11th floor,
3 Piccadilly Place, Manchester, M1 3BN, United Kingdom

ZA Nu Skin Enterprises South Africa (PTY) LTD, 22 Magwa Crescent, Waterfall City, Ground & 1st Floor, Midrand 1882, South Africa

©2025 NSE Products, Inc. - www.nuskin.com